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YOUR **RIGHTS** & YOUR **VOICE**

at

QUEST

What are your
rights ?

Are they being
respected ?

QUEST's Accessible Child Protection Policy

Welcome to QUEST!

We are very excited to have you here to learn, create, and share your ideas.

While you are with us, our most important job is to make sure you feel happy, respected, and completely safe.

This guide tells you what you can expect from us, and how you can help us keep our activities safe for everyone.

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THE BIG PROMISES

1

You can say NO

You always have the right to say "no" or change your mind about a game, an exercise, an interview, or having your picture taken. No one will ever be upset with you for saying no.

2

Your voice matters

If you think an activity is too hard, uninteresting, or could be done in a cooler way, tell us! We want to listen to your ideas. If the whole group agrees, we can change the rules together. If you do not understand something, you can ask us to explain it in another way.

3

Total fairness and inclusion

No matter who you are, where you are from, how you speak, or what your abilities are, you belong here.

Everyone gets an equal turn, and our team is trained to make sure nobody ever feels left out, ignored, or treated unfairly.

4

The "at-least-2" rule

To make sure you always feel comfortable, an adult from QUEST will **never** be completely alone with you in a private or closed room. There will always be at least two children together with an adult or more. This keeps things open, transparent, and safe for everyone.

WHAT IS NOT ALLOWED HERE ?

We want our physical and online spaces to be kind spaces.
We will never accept – and we invite you to tell an adult if you spot :

- **Violence of any kind** : No one is ever allowed to hurt your body or make you feel physically unsafe. This means absolutely no hitting, kicking, pushing, shaking, or using physical force against you or anyone else.
- **Bullying** : Name-calling, being mean to each other, hurting anyone's body, or intentionally ignoring someone to make them feel sad.
- **Unfair treatment** : Adults or other children being mean or unfair to someone because of how they look, how they speak, where they are from, their gender, or what their abilities are.
- **Secret (online) communication** : Adults should never send you private messages or ask for your personal phone numbers or social media accounts (like instagram or TikTok) outside of official group activities.
- **Boundary breaking and unwanted touching** : Your body belongs entirely to you, and you have the right to set your own personal space boundaries. Adults and peers must never make uncomfortable comments about your body or touch you if you don't want them to.

If any of these promises are broken by us or anybody else, **you have the right to report them.**

Read the next section to find out how.



HOW TO SHARE IF SOMETHING FEELS WRONG?

If an adult or another child makes you feel sad, scared, uncomfortable, confused, or unsafe (either at a live event or online) **you will never get in trouble for speaking up.**

Here is what you can do :

- 1. Talk to a trusted adult :** Look for our **Child Protection Officer (CPO)**. This is a designated adult on our team whose main job is to listen to you and help you.
 - The QUEST CPO is Martina Paone, who can be contacted by email at martina@quest-eu.org. During activities, we will always present the CPO and they will be visible via a physical pin on their clothing or their display name of their digital account, so even if you do not remember how they look like, you should be able to locate them.
- 2. Use the safe boxes / buttons :** At our live events, you will find a physical "Complaint Box" where you can drop a note (even without writing your name).
 - If you are online, you can enter our secure [reporting box](#). It lets you safely and privately type out a message to share anything that broke safety rules or made you feel uncomfortable at QUEST or in your daily life at school.
- 3. Let us know how things went for you :** At the end of our activities, we will give you a quick, visual feedback form where you can safely tell us exactly how you felt.

WHAT TO EXPECT FROM QUEST ADULTS ?

You can expect every QUEST adult to :

- **Listen to you with respect** : They will value your ideas, your choices, and your feelings. They will be fair, listen to everyone, and never pick favorites.
- **Treat you with kindness** : They will speak kindly, respect your privacy, and never shout to scare you or make you feel small.
- **Be a safe guide** : They will follow all our safety rules, never be alone with you in private, and never ask for your personal phone number or social media.
- **Protect your voice** : They will make sure you feel safe to speak up. They will take your ideas and feelings seriously, and you will never be punished or get in trouble for sharing your worries or saying no.

HOW DO WE KEEP EACH OTHER SAFE ?

- Respecting other children and respecting other children's bodily autonomy. **Everyone has the right to feel safe and comfortable in their own body**
- Take care of shared spaces and materials, and use shared resources (water, electricity, materials) responsibly
- Be respectful towards others children in your use of social media, **ask for oral consent before taking photos, videos, or recordings of others children** and adults.

EMERGENCY SITUATIONS

In case of emergency, **call immediately the European Emergency Number** (Police, Ambulance and Fire Brigade):



112



 Thank you for helping us make QUEST a safe, fun, and magical space to learn!

